

TERMS AND CONDITIONS

Please note that when you make a reservation you are entering into a contract with the Dolphin Hotel and we trust that you will honour your booking; As such, your deposit is non-refundable and non-transferable. We advise all guests to consider taking out holiday insurance. All amendments to a reservation (including departure date) must be made at least 7 days prior to arrival, any changes made after this time will require payment in full and no refund will be offered if payment has already been received.

This is a non-smoking Hotel and it is a criminal offence to smoke in the building, including all bedrooms. Anyone suspected of or caught smoking will incur a fine and will be charged one night's accommodation for cleaning costs. Any damage or extra beds used which have not been paid for will also incur a charge.

We ask our guests to please appreciate that we are a centrally located Hotel which is very well supported by the local community. Some of our bedrooms do overlap the Bars, Function Room and Patio at the rear of the Hotel and we do hold a license until 12am during the week and 1am over a weekend. When making a reservation you will have been made aware of the location of the rooms available for the dates requested. If you are at all concerned about the situation of your room – please contact Reception prior to arrival as we may be unable to offer alternative accommodation at short notice.